



Chaplaincy Health Care Agency Update

Board of Directors Annual Meeting
April 24, 2017



Communications

- Re-branding Project completed in 2016
 - Logo re-fresh
 - New colors
 - New web site
 - Slight name change



Hospice Program

In-Home

- Serving Benton and Franklin Counties
- Admitted 632 patients in 2016 (5%)
- Hispanic Outreach Program grew to 10% of our census

Hospice Program

Hospice House

- Admitted 228 patients in 2016 (36%)
- New Model – access and utilization
- 25% increase in patients served per day
- 44% increase in (GIP)

Clinical Pastoral Education (CPE)

- Providing CPE satellite learning to 3 sites within the St. Vincent Healthcare System Hospital in Montana.
- CPE is a Strategic Opportunity that is currently being reviewed for collaboration with KRMHC/Providence

Palliative Care

- Provides medical in-home support to patients with a serious illness
- Symptom management and education
- Serving 180 patients
- Two Nurse Practitioners

Behavioral Health (MdFT)

- Serving individuals and families
- Can bill Insurance and Medicare
- 6 Therapist – FT/PT
- Bilingual services available
- Provide home visits
- Focusing on Medicare population

Chaplain Contracts

- 17 - FT / PT / Per Diem Chaplains on staff
- Contracted at four sites:
- KRMC, Trios, Cancer Ctr. and BFJJC
- Lourdes Medical Ctr. – vacation and sick coverage

Cork's Place

- Currently serving 54 children and teens
- Serving 45 caregivers
- Schools Initiative – Southridge HS and Delta HS
- Facilitators needed

Volunteers

- Currently have 165 volunteers
- Serving in most programs in various capacities
- Thrift Store - opportunities

Repeat Boutique

- Located at: 22 W. Kennewick Ave.
- Supports Hospice Program
- Shop, Donate, Volunteer



Grief Support

- Providing grief support to hospice families and our Community
- Served over 1,400 individuals in 2016
- Offered 19 Grief Support Groups

Development

- Fundraising events in 2017 –
 - Heart of Healing – April 27th
 - Evening for Angels – July 15th
 - Lighting the Path – Nov 1st
- Table Hosts

Strategic Alliance

- Strategic Alliance with KRMC/Providence

Expand services, lower costs and improve quality

- Alliances with Lourdes and Trios

Summary

28 Member Congregations

165 Volunteers

145 Staff Members

Serving our Community